



## *Private Party Policies and Restrictions*

- All parties must start promptly, no exceptions.
- All fees must be **paid in full** at the time of reservation. Add-ons must be requested at least 7 days prior to the party date.
- A refundable **cleaning deposit of \$100** is due at the time of reservation.
- **Cancellation Policy** - Cancellations must be requested **no later than 7 days** prior to the party date.
- Reschedule requests must be received at least 7 days prior to the party date. There is a **\$30 non-refundable fee for rescheduling within 7 days** of the original party date.
- Party packages cannot be downgraded within 7 days of the party date.
- Discounts will not be offered for the removal of items from the selected party package.
- Adult(s) is/are responsible for the schedule of events of the party.
- Adult(s) is/are responsible for cleaning up all outside food or drinks brought in.
- Adult(s) is/are responsible for ensuring all guests have proper installation access and/or obtaining visitor passes for outside guests.
- The play area and classroom must be cleaned and cleared no later than 15 minutes after party end time.

